Telephone Revenue Section, Circle Office, O/o CGM BSNL Tamilnadu Circle 80, Anna Salami, Chennai-600002 E-mail: aotr\_tnc@yahoo.in

**28520350**, 28521951

**昌: 28514800** 





Dated: 07-02-2013

No.TR-1/3-3/2012-13/ SLR /

To

Principal General Manager,
Senior General Manager / General Manager,,
IFAs / DGM(TR)s,
Bharat Sanchar Nigam Limited,
All SSAs.

Sub:- Enhancement of rates of discount for settlement of defaulters cases through Lok-Adalat Scheme for realization of outstanding telephone dues of Basic / WLL services and CMTS (post paid) from customers of closed connections - reg. Ref:- HQrs letter No. 2-11/96-TR/BSNL/VOL-IV dated 05-02-2013.

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Please find enclosed BSNL Corporate office letter No.2-11/96-TR/BSNL/VOL-IV dated 05-02-2013 wherein revised rates of discount are stipulated for settlement of defaulters cases through LOK-Adalats.

SSAs are requested to conduct Lok-Adalats immediately and to liquidate maximum possible outstanding in the light of the above referred letter.

End: As above.

Deputy General Manager (TR-1), O/o CGMT, BSNL,T.N. Circle,

Chennai- 600 002.





## BHARAT SANCHAR NIGAM LIMITED

(A Government of India Enterprise) Corporate Office (RM-CFA BRANCH) Room No.216, 2<sup>nd</sup> Floor, Eastern Court, Janpath. **NEW DELHI-110 001** 

No. 2-11/96-TR/BSNL/VOL-IV To

Dated: 5th February, 2013

All Heads of Circles / Metro Districts. Bharat Sanchar Nigam Limited.

Subject: -

Enhancement of rates of discount for settlement of defaulters cases through Lok-Adalat Scheme for realization of outstanding telephone dues of Basic/WLL services and CMTS (Post paid) from Customers of closed connections-regarding.

The scheme for settlement of defaulter cases through Lok Adalats was introduced vide this office circular No. 2-11/96-TR/BSNL/VOL-III dated 25-08-2006 wherein rates of discount, slab wise (depending upon the age of outstanding), to be allowed to the defaulters while settlement of outstanding telephone dues through Lok Adalats, were fixed.

In this context, a few proposals were received in this office from some Telecom Circles requesting for enhancement of rates of discount under Lok-Adalat Scheme at par with rates approved for settlement of defaulter's cases under Discount Scheme for realization of outstanding telephone dues of Basic/WLL services and CMTS (Post paid) from customers of closed connections. These proposals were examined in this office and placed before the Management Committee of the BSNL Board for consideration of enhancement of rate of discount under Lok Adalat Scheme. The Management Committee in its 157<sup>th</sup> meeting held on 16<sup>th</sup> January, 2013 have approved the proposal for enhancement of rates of discount for settlement of defaulters cases through Lok-Adalat, and have been approved the discount rate slab wise depending upon age of outstanding as indicated in the table given below:

S. No.	Periodicity of outstanding	Existing discount rates for settlement through Lok Adalats	Revised (Enhanced) Discount rates for settlement through Lok Adalats
(1)	(2)	(3)	(4)
1	Upto one year old	NIL	NIL
2	> 1 years and upto 2 years	NIL	10%
3	> 2 years and upto 3 years	10 %	15%
4	>3 years and upto 4 years	10%	25%
5	>4 years and upto 6 years	12%	25%
6	>6 years and upto 8 years	15%	25%
7	>8 years and upto 10 years	20%	25%
8	> 10 years	20%	50%

All other terms and conditions of the scheme for recovery of outstanding dues shall be the same as circulated vide letter No. 2-11/96-TR/BSNL/VOL-III dated 25-08-2006 (copy enclosed for ready reference.)

The enhanced rates of discount under the scheme mentioned above shall be applicable with immediate effect and may be brought to the notice of all concerned, with instructions to try to bring maximum number of defaulter cases before Lok Adalats for settlement so that maximum amount of outstanding dues against the closed connections gets recovered/settled.

It may, however, be made clear to the concerned Officers and staff of all the SSA's under your control that they should apprise the defaulter concerned and the Hon'ble Judge of the Lok Adalat beforehand (i.e., before the Lok Adalat proceeding get started) that the discount shall be allowed only up to the revised rate indicated in this circular and shall be admissible if the payment of outstanding dues (less discount admissible) is made in lump sum. The scheme is not applicable in cases where the payment is made by the defaulter in installments.

Circles shall continue to send SSA wise monthly progress report as per the proforma already prescribed vide this office letter No. 2-11/96-TR/BSNL/VOL-III dated 25-08-2006 (Copy enclosed for ready reference) through mail at kuberbsnll@gmail.com

Encls: Letter No. 2-11/96-TR/BSNL/VOL-III dated 25-08-2006

(G.P. Verma) GM (Finance)-CFA

## Copy for information to:

- CMD, BSNL.
- All Directors on BSNL's Board.
- 3. Executive Director (Finance) CO BSNL.
- GM (F) CM/GM (F) EB/GM (F) NB/Sr. GM-CS/Legal, CO BSNL, New Delhi.
- DGM RM-I (CFA)/ RM-II (CFA) & T&C (CFA), RM (CM), CO BSNL.
- Guard file.